RetroTax Responsible Disclosure Policy

Data security is a top priority for RetroTax, and RetroTax believes that working with skilled security researchers can identify weaknesses in any technology.

If you believe you've found a security vulnerability in RetroTax's service, please notify us; we will work with you to resolve the issue promptly.

Disclosure Policy

- If you believe you've discovered a potential vulnerability, please let us know by emailing us at security@retrotax-aci.com. We will acknowledge your email within ten business days.
- Provide us with a reasonable amount of time to resolve the issue before disclosing it to the public or a third party. We aim to resolve critical issues within one month of disclosure.
- Make a good faith effort to avoid violating privacy, destroying data, or interrupting or degrading the RetroTax service. Please only interact with accounts you own or for which you have explicit permission from the account holder.

Exclusions

While researching, we'd like you to refrain from:

- Distributed Denial of Service (DDoS)
- Spamming
- Social engineering or phishing of RetroTax employees or contractors
- Any attacks against RetroTax's physical property or data centers

Thank you for helping to keep RetroTax and our users safe!

Changes

We may revise these guidelines from time to time. The most current version of the guidelines will be available at https://www.retrotax-aci.com/disclosure.pdf.

Contact

RetroTax is always open to feedback, questions, and suggestions. If you would like to talk to us, please feel free to email us at security@retrotax-aci.com.



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Responsibility

It is the CTO's responsibility to see this policy is enforced. Last updated: 4/13/2020